

February 28, 2014

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Via Electronic Comment Filing System

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, DC 20554

**Re: 2600hz, Inc.
CPNI Compliance Certification
EB Docket No. 06-36**

Dear Ms. Dortch:

On behalf of 2600hz, Inc., and pursuant to 47 C.F.R. § 64.2009(e), enclosed is the company's 2014 CPNI Certification for calendar year 2013. Please do not hesitate to contact me with any questions or concerns regarding this filing.

Respectfully submitted



Joseph P. Bowser
Enclosure

AFDOCS/10782489.1

Annual 47 C.F.R. § 64.2009(e) CPNI Compliance Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Compliance Certification for 2014 covering prior calendar year 2013.

1. Date filed: February 28, 2014
2. Name of company covered by this certification: 2600hz, Inc.
3. Form 499 Filer ID: 472377
4. Name of signatory: Darren Schreiber
5. Title of signatory: CEO & Co-founder
6. Certification:

I, Darren Schreiber, certify that I am an officer of the company named above and, acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: 
Darren Schreiber, Chief Executive Officer

Attachment: Accompanying Statement explaining CPNI procedures

2600hz, Inc.

CPNI Compliance Statement

In accordance with Section 64.2009(e), 2600hz submits this statement summarizing how its operating procedures are designed to ensure compliance with the Commission's CPNI rules.

- (a) 2600hz has in place a "CPNI Protection Policy & Manual" that details the policies and procedures 2600hz has implemented to safeguard customers' CPNI.
- (b) Employees are trained on the policies and procedures contained in the aforementioned "CPNI Protection Policy & Manual", as well as made aware of the disciplinary actions they would face in the event of violation of said policies and procedures.
- (c) 2600hz employees are required to sign a non-disclosure agreement that requires them to protect all confidential information.
- (d) 2600hz utilizes CPNI for the permissible purposes enumerated in the Act and the Commission's rules, including, but not limited to, initiating, rendering, billing, and collecting for its services.
- (e) 2600hz has in place a process for verifying its customers' identity during an inbound call.
- (f) 2600hz does not use CPNI to market products or services to customers outside of the categories of service to which the customer already subscribes.
- (g) 2600hz has in place a process for notifying law enforcement, and customers if permitted, of a security breach resulting in the unauthorized access to, use or disclosure of CPNI, and will maintain a record of all such notifications.
- (h) 2600hz has in place a process for handling customer complaints regarding the disclosure of CPNI, and will keep a record of all complaints in accordance with the Commission's rules.
- (i) 2600hz has in place a process for handling requests for CPNI from law enforcement personnel and persons other than the customer.